

# The Advertiser

## Opinion

9 February 2007

### **Report aged care incidents**

ANYONE concerned about an incident of inadequate care in an aged care home should immediately report it.

Such incidents, as alleged by two Flinders University academics, should not have gone unreported for years (The Advertiser, 7/2/07).

The instances alleged are not representative of the practices of South Australian aged care providers, which must meet stringent standards set and monitored by the Federal Government.

Aged & Community Services SA & NT - the peak body representing aged care providers - urges that complaints be immediately directed to management and, if not acted on, taken to the Commonwealth Aged Care Complaints Resolution Scheme for action.

Our organisation strongly supports the need for more funding and the streamlining of Commonwealth regulatory paperwork to enable care staff to devote more time to the people in their care.

Aged & Community Services SA & NT represents more than 600 aged care services provided by more than 180 member organisations, which ensure that staff are qualified for the services and care that they provide.

Aged people entrusted to our care are among the most vulnerable and precious groups in our community. Our members' staff are dedicated and diligent people who perform wonderful work in caring for these people.

\* ROB HANKINS,  
Chair, Aged & Community  
Services SA & NT, Adelaide.